# Olivia Cresser Loyola University Maryland<sup>\*</sup>





## INFORMATION

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## EXPERIENCE

#### CRABBY AMY'S, SERVER

COLLABORATED WITH COWORKERS TO MAIN-TAIN A STRUCTURED ENVIRONMENT
TOOK CUSTOMER ORDERS AND MANAGED SPECIAL REQUESTS
PROVIDED EXCELLENT CUSTOMER SERVICE WHILE MULTI-TASKING AND HELPING TO MAN-AGE A FASTPACED RESTAURANT

#### APPRENTICE HOUSE, PROMOTIONS EDITOR

• LEARNED TO POSITION BOOKS IN THE MAR-KET- PLACE BY DIRECT SALES AND BY WHOLE-SALE DIS- TRIBUTION TO CHAIN AND INDEPENDENT BOOKSTORES • WROTE NEWS RELEASES

- PITCHED REVIEW MEDIA
- CONDUCTED PUBLICITY CAMPAIGNS

#### LOYOLA UNIVERSITY MARYLAND, GREYHOUND AMBASSADOR TOUR GUIDE

• LEAD ENGAGING TOURS TO PROSPECTIVE STUDENTS TO HIGHLIGHT UNIVERSITY FACILI-TIES

• PROVIDE INFORMATION ON ADMISSIONS, FINANCIAL AID, ACADEMIC PROGRAMS, AND STUDENT SUPPORT SERVICES

## EXTRACURRICULAR INVOLVEMENT

#### LOYOLA PUBLIC RELATIONS STUDENT SOCIETY OF AMERICA, MEMBER

• PARTICIPATED IN WEEKLY MEETINGS TO DISCUSS TRENDS AND STRATEGIES IN PUBLIC RELATIONS AND COMMUNI-CATION

• ATTENDED NETWORKING EVENTS FEATURING PROFESSIONAL GUEST SPEAKERS FROM TOP PR AGENCIES, MEDIA OUTLETS, AND CORPORATE

### **EDUCATION**

BACHELOR OF ARTS IN COMMUNICA-TIONS, CONCENTRATION IN ADVERTISING/PUB-

LIC RELATIONS GPA: 3.967 HONORS: LOYOLA DEAN'S LIST (FALL 2023-FALL 2024), LOYOLA COLLEGE OF ARTS AND SCIENCES DEAN'S LIST (FALL 2023-FALL 2024)

